

Vacation Care Newsletter

Term 3 2020

Welcome back to all our Families!

I am back from maternity leave and super excited about our upcoming September/October Vacation Care program. A huge thank you to Tracey and Tayla for doing such an amazing job in my absence. We have some amazing excursions and incursions planned, including a rock climbing wall, skate park trips and even a visit from a koala!

Whilst it may feel like things are "back to normal" we do still ask that everyone continues to follow precautionary measures outlined below to ensure the health and safety of our children and staff.

Danika Thompson - Children Services Team Leader

Precautionary Measures for Coronavirus / Covid-19

Thank you all for trusting us with your children during this challenging and unprecedented time. We're sure that everyone is aware of the ever changing situation in Australia due to the Coronavirus / Covid-19. Our Vacation Care program will continue to run unless directed otherwise by the Health Department or any other governing body. Should we be required to close, no fees will be charged for any days that we are not in operation.

We are passionate about the health and safety of your children and as such we are putting in place the following measures, many of them as per guidelines from the Education and Care Regulatory Unit;

- **Personal hygiene**
 - Children and families will be asked to use a hand sanitiser on arrival to the centre
 - Children will be addressed each morning regarding correct handwashing techniques
 - Handwashing before and after food will be monitored closely
 - All staff have completed Infection Control Training
- **Cleaning**
 - Additional cleaning with warm soapy water will be done on regularly used surfaces (sign in desk, craft tables etc.)
 - Staff will be given adequate time to clean any toys and equipment used
- **Food handling:**
 - We will no longer be doing shared fruit platters – **please bring your own afternoon tea**
 - Cooking activities have been planned, but extra precautionary measures have been put in place
 - Any food that is usually shared (e.g. popcorn on movie day) will be given out in individual portions
 - All children must provide their own drink bottle
- **Exclusion**

Please **DO NOT** bring your children into care if:

 - They are showing signs of illness (cough, cold, runny nose, temperature and generally feeling unwell)
 - They have been in contact with someone diagnosed with Coronavirus

Important Information:

CCS (Child Care Subsidy) - You need to log into 'MyGov' EVERY school holidays to claim CCS:

- Make a booking
- We will update our end
- Log into 'MyGov' and acknowledge booking asap to be able to claim CCS
- This must be done in a timely manner in order to claim subsidy for your family.

What to bring - Please bring the following each day:

- Bag, hat & enclosed shoes
- Drink bottle with WATER
- Packed lunch
- Plenty of snacks for morning and afternoon tea
- Warm clothes as the courts get quite cold

Please ensure your child has these items as we do not supply them, thank you.

Have your child's needs changed? - Please let us know as soon as possible if there is anything we need to update, including:

- Asthma
- Anaphylaxis
- Medication
- Diet
- Allergies
- Additional needs
- Behavioural issues

The new CCS System

The new CCS system started in July 2018, but may still be causing some confusion. Please contact Danika on 9724 0400 if you have any questions.

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Cancellations

All cancellations **must** be made in writing via email to vacation.care@dardanup.wa.gov.au. **Cancellations will not be accepted over the phone.** If you cancel a day via My Family Lounge App, you must **also** email your cancellation to vacation.care@dardanup.wa.gov.au at the same time to ensure that you are not charged unnecessarily.

Please remember we are a NUT FREE ZONE - This includes peanuts and tree nuts.

Shoes with Wheels (“Heelies”) - Shoes with wheels are not allowed in our Centre for safety reasons and also to protect our courts.

Beyblades - Beyblades are no longer allowed at Vacation Care for safety reasons

Electronics Policy – We have a total ban on all electronic equipment from home (unless otherwise indicated on the program). This includes mobile phones, iPads, iPods, Tablets, DS Games and any other electronic device. We ask parents to check their child’s bag before bringing them into care.

Toys and Games from home - Please leave toys, games and expensive items at home as we do not take responsibility for any items that are lost, broken or stolen.



Have any Questions, Suggestions or Concerns?

Danika is in the office Monday – Thursday from 8:45 – 11:45am and can be contacted on 9724 0400 or at vacation.care@dardanup.wa.gov.au

You are also welcome to contact us any of the following ways:

Feedback form: Available from reception

Educa: Your comments are always welcome via our Educa posts

In person: Feel free to speak directly to one of our Qualified Staff Members



ENROL

Online Bookings and Enrolment - Qikkids Enrol is an easy way to manage your bookings and account details.

Bookings through Mobile App - Download the app ‘My Family Lounge’ on your phone to be able to book in your child on the go.

KIOSK

Our system for signing in and out

We use an electronic signing in and out system. If you forget your pin, just see reception to get it reset.



Have you joined Educa yet? Want to see daily photos of your children and our activities?

Our staff use Educa – a parents only online portfolio – to write learning stories and post photos. When you enrol you will receive an email to make an account.

If you have not received an email please let us know and we can resend the invitation.

